

The Google Chrome browser is required as a pre-requisite before installing the Citrix Workspace for Chrome app. Google Chrome is available for both Windows and Mac computers. If you do not have Chrome, please follow the brief instructions below to install the browser.

Installing Google Chrome (if you already have Chrome, skip below to Installing Citrix Workspace):

1. Open your current browser and go to: <https://www.google.com/chrome>.
2. Click on Download Chrome. Depending on your browser, follow the steps below that best apply to you.

If you are using Microsoft Edge on Windows:

- 1) Click on Run to start the installation. Click on Yes.
- 2) When the installation completes, click on OK.
- 3) Chrome should launch after the installation completes.

If you are using Safari on Mac:

- 1) Click on Allow.
- 2) Go to Downloads and click on googlechrome.dmg.
- 3) Drag and drop Google Chrome into the Application folder.
- 4) Allow time for the installation to complete.
- 5) From the Applications folder, drag and drop Google Chrome onto the Start bar.

3. Now that you have Google Chrome installed, you can proceed to instructions below to install Citrix Workspace.

Installing Citrix Workspace

1. Launch Chrome and go to:
<https://chrome.google.com/webstore/detail/citrix-workspace/haiffjcadaglijjoggckpgfnoeifnem>
2. Click on Add to Chrome button
3. You will be asked to "Add Citrix Workspace", click on the Add App button.
4. The Citrix Workspace app will now appear in Chrome.
5. To get to this window, type in [Chrome://apps](chrome://apps) in the address bar.
6. Under Account URL, type in <https://apps.hrpt.ny.gov/citrix/xenapp>
7. Click on Connect.
8. Click on Agree for the HRPT disclaimer page.
9. Click on Install. You will be redirected to the Citrix Download page. Please disregard this page and close it.
10. Return to HRP's Citrix login page and click on Continue.
11. Enter your Windows credentials. The Domain is HRPT.